



**Meningitis  
now**



**Dormant Client Accounts**  
Save lives and rebuild  
futures after meningitis





## The process

The process of donating unclaimed client balances is easy and approved by the SRA. Any amount can be donated to charity and up to £500 can be paid to Meningitis Now without SRA permission. These funds potentially represent a significant contribution towards our work. Amounts over £500 can also be donated to charity, providing SRA permission is granted and the charity is prepared to take out indemnity insurance - **Meningitis Now is happy to do this.**



Make reasonable attempts to establish the identity of the beneficiary



Make adequate attempts to return the money to the rightful owner



Record steps taken and keep all documentation for a minimum of six years



Donate unclaimed monies to Meningitis Now



## A guide to donating dormant client account funds

Meningitis Now has produced a guide to make the process of donating unclaimed client balances easy. This resource includes;

- Guidance on the rules governing dormant client account balances
- Steps a company should take to ensure they comply with SRA regulations
- List of useful resources when trying to trace beneficiaries
- Template letter for use when contacting client account holders about dormant accounts and the release of funds
- Supporting template letter from Meningitis Now to send to the owner of the dormant funds
- Instructions on how to donate balances to Meningitis Now

## Recognising your contribution

In receiving a donation, Meningitis Now will:

- Send an official certificate of thanks
- Record your firm's support on our website, linking back to your site
- Provide an endorsement logo for use on your website, showing you are supporting Meningitis Now
- Give you the opportunity to become a Meningitis Now Brighter Futures Partner
- Acknowledge your support on social media
- Offer opportunities to engage with the charity's work and events

# Donate your dormant client account funds and help save lives and rebuild futures

A future where no one in the UK loses their life to meningitis and everyone affected gets the support they need to rebuild their lives.

For full details visit [www.meningitisnow.org/dormantaccounts](http://www.meningitisnow.org/dormantaccounts) or contact [Partnerships@meningitisnow.org](mailto:Partnerships@meningitisnow.org) to request your complete guide.



## £50

can pay for a home visit from one of our Community Support Officers



## £250

can pay for two of our young Believe & Achievers to stay at our residential weekend and create new memories together



## £500

can help to fund lifesaving meningitis research



Hi, My name is Louise, and I really want to open up and share my story with you. It's not an easy one, but I believe it's important to shed light on the challenges that families like mine face when dealing with meningitis.

When I was just 2 years old, my life took an unexpected turn. I was diagnosed with meningitis and it completely changed everything. I lost both of my legs, one of my arms, and some of my fingers. It was devastating for me and my family - we were all shaken to the core.

With your support Meningitis Now can continue their incredibly important work, offering assistance, information, and care to those who are going through the same tough journey I did.

Together, we can make sure that no other child or family has to endure the pain and heartbreak caused by meningitis.

Thank you, from the bottom of my heart,

*Louise*

**Meningitis  
now**

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Visit us at: [www.MeningitisNow.org](http://www.MeningitisNow.org)

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